



## New Bowl Covid 19– Protocols and Best Practices

At the Pickwick Bowl, our primary concern is the health and safety of our customers, staff, and all of their families. As we reopen the Bowling Center, we are taking all possible measures to protect everyone who enters the facility. Please see below new protocols and best practices to facilitate that social distancing is followed, and the facility remains clean and safe:

1. Pickwick Bowl strictly adheres to all CDC, California, and Los Angeles County Health Department guidelines and mandates;
2. Dedicated cleaning crew continuously disinfects the front desk, lane approaches and all common areas with new **Electrostatic Foggers containing virus-killing Botanical Disinfectant Solution**;
3. Additional hand sanitizer stations have been placed throughout the facility and are continuously refilled;
4. Facility square footage is sufficient to allow social distancing;
5. Young bowlers must be accompanied by a parent/guardian in the facility;
6. All employees are subject to health checks including temporal thermometer scans prior to entering the facility;
7. All guest are required to wear a face mask and practice social distancing;
8. Employees are to wear gloves and facemasks (as mandated) and will be required to wash or sanitize their hands regularly throughout their shifts;
9. Food and beverage service is suspended, including vending machines. Water fountains will also be closed, Lounge and Arcade area/games are also currently off limits;
10. Our NO OUTSIDE FOOD AND BEVERAGE policy will be in full effect;
11. Customers will enter through the front doors and exit through back doors on the opposite end of the building;
12. Increased ventilation and dehumidification settings in the facility;
13. Facility capacity reduced from **540** to approximately **122**; **(72 on lanes) and (50 for employees & common areas)**
14. Please stay home if you have a fever or cold and/or flu-like symptoms. Temporal thermometer scans will be utilized for select programs and are available at Guest Services.

As Covid 19 is a fluid situation and guidelines may change, these protocols and best practices are subject to change by the Pickwick Bowl at any time at the sole discretion of management in order to maximize customer and employee safety.

**Pickwick Bowl management, and entire staff, look forward to welcoming you back on to the lanes as soon as possible. Stay safe and be well!**